

# Lone Worker Safety

## Improving Lone Worker Safety

If you run a business that employs lone workers, taking steps to improve their safety is essential. People who work alone can find themselves in all sorts of risky situations, depending on the nature of their work. This can be anything from feeling under threat by someone they have had to meet or risk of suffering a fall or accident whilst working alone.

As a responsible employer you have a duty of care to employees. It is important to look at ways of enhancing the safety of your lone working employees. Fortunately, technology has come a long way in recent years and there are now various lone worker safety solutions you can consider. This includes lone working safety devices and lone worker safety apps.

### Low / Medium Risk

Employees who routinely deal with members of the public on their own can include the following types of workers: office, retail, estate agents, financial services, social workers, health professionals and charity workers. With many of these roles, it is commonplace for meetings to take place in a member of the public's home. WorkSafe's app based lone worker alarm allows you to monitor your employees location, as well allowing employees to trigger an SOS alarm using the timer feature if no 'I am OK' confirmation takes place after a set period of time.

### Medium / High Risk

For some employees, dealing with members of the public within their homes takes up the majority of their working day. They therefore face a heightened risk due to the nature of their

work. For example, estate agents could be seen to be at risk, often working alone with strangers, in empty houses. In order to help improve lone worker protection, WorkSafe offers a wearable button allowing wearers to be able to discreetly call for help should they feel threatened or in danger. In addition to this, our solutions also double as lone worker monitoring systems, allowing employers the ability to track employees, and for risk alerts to be set. Higher risk retail employees such as off licenses and betting shops could also benefit here.

## **Fall / Injury Risk**

Job roles that include working at height, with hazardous materials, or with mechanical equipment, such as farming equipment, may have an increased risk of accidents or injury. When employees carry out these tasks while working alone, even briefly, this risk is greatly increased. WorkSafe offers lone worker personal alarms with automatic fall detection included. The wearer can manually call for help using the SOS button on the device. Fall detection means that the alarm is able to sense most falls and will automatically call for help – even if the user is unconscious.

## **Using a Lone Working App for Employee Protection**

In today's digital age, there is an app for everything; this includes the protection of lone workers. The WorkSafe lone worker app, available from SureSafe Alarms, is designed to provide protection on multiple levels to help ensure lone worker safety. This app can be used to monitor the location of each of your lone workers, tracking where they are at any given time.

In addition to this, the lone worker app can be used to set alerts so that an emergency alarm is received if the worker

has not let you know they are okay, within a specified timescale. This gives an additional layer of security. The alarm can either contact your own team or a monitoring service, if you do not have the resources available.

## **Using Lone Worker Devices to Enhance Lone Worker Safety**

There are also other devices that can be used to help enhance lone worker safety, proving invaluable in various situations. Devices such as the lone worker wearable button make it easy for your workers to call for help if they feel threatened or are in any danger. This can be used alongside the lone worker app.

There are also workers who may not be at risk from other people but at an increased risk of accident or injury. This could be a huge problem when working alone, particularly if the accident is a serious one that renders the worker unconscious. However, devices such as our personal alarms for lone workers, with automatic fall detection, can help to boost employee safety in situations like this. Employees have the ability to call for help, or receive help due to the fall detection feature, should an incident occur.

## **Find Out More About the WorkSafe Range**

If you employ lone workers, they could be at risk due to the nature of their jobs. Both your business and your employees could benefit greatly from our range of lone worker safety solutions. As part of the WorkSafe Range, SureSafe Alarms offers a range of options, making it easier to find a solution to suit the specific needs and requirements of your business.

To find out more about our lone worker safety solutions, all you need to do is get in touch with a member of our experienced and knowledgeable team. We can provide you with details about the various options we offer and help you

determine the perfect product for your needs.